

User manual – Payment by one-off mandate – Securities trading

Payment by one-off mandate – Securities trading

Со	ntents
1	PAYMENT BY ONE-OFF MANDATE – SECURITIES TRANSACTION
1.1	BRIEF OVERVIEW OF SERVICE
2	DEFINITIONS OF IMPORTANT TERMS
2.1	DETAILED DESCRIPTION OF THE PROCEDURE
3	AGREEMENT ON USE
3.1 3.2 3.3 3.4	PAYEE/PAYEE'S BANK
4	DESCRIPTION OF ONE-OFF MANDATE AND FRAMEWORK MANDATE
4.1 4.2	Examples of one-off mandate and framework mandate
5	WHEN THE TRANSACTION IS SETTLED
5.1 5.2	CHECKING AVAILABLE FUNDS
6	START-UP PROCEDURE
6.1 6.2 6.3 6.4 6.5	ARRANGEMENTS BY THE PAYEE.17TEST17COMMUNICATIONS SOLUTION.17WHAT THE CUSTOMER SHOULD KNOW BEFORE START-UP18EXAMPLE OF RECEIPT LISTS18
7	OPERATIONAL PROCEDURE
7 1	
7.1 7.2 7.3	SUBMISSION DEADLINES 25 CHECK ON RECEIPT FOR FILE CONSIGNMENTS 25 CHECKING CONSIGNMENTS RECEIVED IN NETS 25

1 Payment by one-off mandate – Securities trading

Payment by one-off mandate/framework mandate is a service which gives the payee the option of giving their payment claims to the bank for debiting the payer's account and crediting the payee's account. The basis for debiting the payer's account is a written one-off mandate or framework mandate to debit the payer's account for a single charge.

The service is offered to certain customer groups. Please refer to the agreement and regulations for domestic payment provision, prepared by Finance Norway's (FNO) service office and the Norwegian Savings Banks Association's service office.

1.1 Brief overview of service

Payment by one-off mandate is a service where the payee sends a file to Nets with transactions for automatic debiting of the payer's account.

Before the payment can be processed, the payee must obtain a one-off mandate or framework mandate from the payer to be able to debit the payer's account for a single amount. The service can be used when the agreement between the payee and their bank has been registered.

The agreement is between the payee and the bank, and is sent to Nets for registration. The payee is responsible for archiving and storing the one-off mandate or framework mandate which forms the basis for debiting the payer's account.

2 Definitions of important terms

Agreement ID	-	A unique ID for the payee's agreement in Nets. Several agreement IDs can be set up for the same task account.
Nets date	-	Processing date in Nets.
Nets processing date	-	The date Nets settles the transactions.
Payment date/due date	-	The date the payer's account will be debited. If the payment date/due date falls on a Saturday/ Sunday/moveable public holiday, debiting will take place on the following working day.
BOLT/Nets online	-	A portal used by banks.
One-off mandate/framework mandate	-	A mandate for a single payment.
Customer unit ID/File/data sender	-	Sender of data for one or more agreements. The data sender can be the agreement customer or another data centre.
Distributor ID		ID stated in the file name from a data sender. For example, files sent via the bank's corporate online banking.
Customer unit ID/list recipient	-	The recipient of listing material from Nets. The list recipient can be the agreement customer or, for example, an accounts office.
Sub-task	-	Transactions in a task that have the same due date.

Internal reference	-	Payee's reference/ID of transaction/payer. If this field is completed, the own reference will appear in data from Nets.
Format	-	Structure of the records.
Transmission	-	A data file that is sent to/from Nets. A consignment opens with a start record for the consignment and finishes with an end record for the consignment.
Consignment no.	-	Unique numbering of consignments from/to data sender/recipient.
External reference	-	Payer's reference/ID of transaction/payee. If this field is completed, the external reference will appear on the account statement for the payer.
Customer ID	-	Business registration number or personal identification number (private customers).
Layout	-	The organisation of the fields in the record.
Order	-	Transactions belonging to the same agreement ID.
Order account	-	The account to be credited.
Task no.	-	Sequential unique numbering of assignments for each agreement ID. Entered by the person who creates the task, can be the agreement customer or the data sender.
Transaction	-	An individual entry item in a bank account.
Transaction number	-	Consecutive numbering of the transactions in the task. This is specified by the customer or the data sender.
Transaction type	-	Code indicating how Nets processes the transactions.
Pending register		A register in Nets where transactions remain until their due date.



2.1 Detailed description of the procedure

Main features of the system:

- The payer approves the debit by signing the one-off mandate or framework mandate.
- The payee sends a file with the transactions to Nets. The file can contain transactions which are due within the next three months.
- The payee can change or delete individual transactions up until the due date.
- Nets checks the received file and makes available a receipt for input consignments to the data sender to their mailbox for those customers who use e-nett or, alternatively, by e-mail, depending on the agreement.
- The receipt for input tasks is sent to the registered list recipient on the agreement form.
- The transactions are settled in Nets on the specified due date. The payer's account is debited on the due date and the payee's account is credited the same day. The payee can choose to receive accounting data for updating the ledger system.
- Only applies to approved/settled transactions.
- Total amounts for settled tasks appear on the payee's account statement. The amount can appear on the payer's account statement with:
- Reference to the payee's agreement ID in Nets.
- Fixed text as specified in the agreement.
- External reference in the single transaction.
- Accounting data is sent to the banks/bank data centres to update the individual accounts.



3 Agreement on use

3.1 Payee/payee's bank

When using Payment by one-off mandate – securities trading, an agreement is entered into between the payee and the bank.

The agreement is filled out by the bank in conjunction with the payee. The agreement is signed by the payee and given to the bank. The bank ensures that the payee receives a copy of the signed agreement. The bank sends the agreement to Nets in PDF format. Once the agreement has been registered with Nets, Nets will send an e-mail to the payee and bank stating that the agreement has been registered and is ready to be initiated.

The bank customer and bank must fill in their e-mail addresses on the agreement form for Nets to be able to send them e-mails.

Test data should be sent to Nets as soon as the agreement has been sent. Once the test has been approved, Nets will register the agreement on paying by one-off mandate – securities trading.

If the data sender, data recipient or list recipient is not already registered in Nets and is not the agreement customer (e.g. an accounting firm), a separate agreement must be set up.

Information on your own data sender, data recipient and list recipient can be received by contacting Nets Customer Services on +47 91504949 or by e-mail to: payments-no@nets.eu The agreement must also be signed by the bank.

Information on the customer unit ID identifies the accounting firm, as well as who sends and receives data for various task accounts. An invoicing account must be linked to the customer unit ID.

If the accounting firm is already a customer, it is not necessary to set up a separate agreement. If the accounting firm changes account a new agreement must be set up.

3.2 Payee/payer

The payee must obtain written permission (one-off mandate/framework mandate) from the payer to charge the payer's account. The one-off mandate can only apply to <u>one</u> single debit.

The one-off mandate/framework mandate cannot exceed the maximum amount agreed between the bank and the payee. The one-off mandate/framework mandate cannot exceed the amount agreed with the payer either.

If the transaction is for a larger amount than agreed with the bank, the transaction will be rejected and documented in receipt list L00202.

The payee must check the payer's identity against the submitted means of identification.

3.3 Terminating the agreement/changing the payee's bank account

Termination of or changes to the agreement must be notified in writing to the payee's bank.

A new agreement must be created when a bank account is changed. The old agreement ID can be kept if any transactions on the waiting register are not affected, but transferred to the new account.

When changing bank account, the old account number must be stated on the new agreement.

Switching banks can also lead to the customer changing File sender/Data sender; this must be specified in the agreement form under distributorID.

If the distributor ID is specified/recorded wrongly in the agreement, this will result in a consignment being rejected when imported.

3.4 Text on payer account statement

It is possible to transfer a text to the payer's account statement, which identifies the transaction/payee.

Fixed text: The payee can enter a fixed text (max. 30 characters) in the agreement, which will be transferred onto the payer's account statement. If this field is not completed, the agreement name will be used.

Variable text: The payee enters a variable text for the payer's account statement using the external reference field in the transaction record. (Max. 25 characters.) <u>The external reference</u> will overwrite fixed text, and if the external reference is used, the text must be informative for the payer.



4 Description of one-off mandate and framework mandate

A prerequisite for using the service is a written one-off mandate or framework mandate from the payer to the payee. The one-off mandate/framework mandate gives the payee the right to debit a specified account once for the given amount.

By using a framework mandate, the payer gives the payee a verbal payment task (one-off mandate). The payee makes a sound recording of the verbal payment task.

The one-off mandate/framework mandate cannot exceed the maximum payment amount for each transaction agreed between the bank and the payee.

The one-off mandate/framework mandate is a valid basis for debiting the payer's account up to seven working days after the mandate has been given. If the payment is to take place in the future, the mandate is valid for up to seven working days from the date the payment should be made according to the mandate.

One-off mandate/framework mandate must contain the following information:

- Payer's and payee's name, address and account number.
- The payee's business registration number.
- The reason for the payment.
- The highest amount that can be debited.
- Date of payment (does not apply to the framework mandate).

If a time/date for payment is not specified, the payee can request that the payment takes place as soon as possible. In this case, the payee specifies the due date of the transaction.

Conditions for payment by one-off mandate/framework mandate

- The one-off mandate/framework mandate must be dated and signed or confirmed by the payer in another satisfactory manner.
- The payee ensures that the payer receives the one-off mandate/framework mandate duly completed.
- The payer adds their account number, the amount to be debited and, alternatively, which date the amount is to be debited.
- The one-off mandate/framework mandate is signed by the payer and returned to the payee. The payer may make a copy of the mandate.
- The payee must keep the one-off mandate/framework mandate so that it can be submitted to the bank in the original up to three years after the payment is made.
- Framework mandate The payee makes a sound recording of the verbal payment task.
- The payee creates a file with payments and sends the file to the bank/Nets.



4.1 Examples of a one-off mandate and a framework mandate

A standard one-off mandate has been developed for use by payees. Payees can create their own non-recurrent mandates but it is a requirement to include all content shown in the example below.

The text is part of the conditions for using the service and cannot be changed.

<u>One-off mandate – First page of form:</u>

Payer's name, address	Payee's name, address and Business registration number
Payer's account number	Payee's account number
The highest amount that can be debited	
	Date of payment
NOK	If a data is not enacified, the navies can request
The payment is for	If a date is not specified, the payee can request that the payment takes place as soon as possible.

The undersigned account holder/payer hereby gives the payee mandate to – through the payee's bank – charge the above account with the specified amount for transfer to the payee's account. The mandate applies only to a single payment.

The undersigned payer also gives the payee mandate to obtain information from my bank on whether I have the right of disposal for the specified account and to obtain confirmation that there are sufficient funds in the account.

This one-off mandate is valid for up to seven working days after the mandate is issued. If the payment is to take place in the future, the mandate is valid for up to seven working days from the date the payment should be made according to the mandate.

Conditions of the one-off mandate - see next page:

One-off mandate – Reverse of form:

Conditions for Payment by one-off mandate - securities trading

Payment by one-off mandate is a banking service on which banks in Norway cooperate. In the relationship between the payer and the payer's bank, the following standard conditions apply:

- 1. The service Payment by one-off mandate securities trading is supplemented by the account agreement the payer and the payer's bank, see special account agreement part C, General terms and conditions for deposits and payment tasks.
- Costs of using Payment by one-off mandate securities trading are specified in the bank's current price list, account information and/or information provided in another way. The bank will debit the account specified for accrued costs.
- 3. The one-off mandate is signed by the payer and submitted to the payee. The payee submits the payment task to their bank, which in turn can debit the payer's bank.
- 4. If the one-off mandate is cancelled, the payer must first take up the matter with the payee. According to the Norwegian Financial Contracts Act (finansavtaleloven), the payer's bank must assist if the payer cancels a payment task that has not been implemented. Such cancellation can be considered as a breach of the agreement between the payer and payee.
- 5. The payer cannot enter a larger amount on the one-off mandate than is available in their account at the time of payment. The payer's bank will normally check that funds are available prior to payment. The payer shall immediately cover payments over the available amount.
- 6. The payer's account will be debited on the specified payment date. If the payment date is not specified in the one-off mandate, the account will be debited as soon as possible after the payee has submitted the task to their bank. However, the payment will not be made after the validity period of the one-off mandate specified earlier. The payment is normally credited to the payee's account one to three working days after the specified payment date/submission date.
- 7. If the payer's account is unlawfully debited on the basis of a one-off mandate, the payer's right to a refund of the payment amount is regulated by the account agreement and the Norwegian Financial Contracts Act.

Place, date:

Account holder's/payer's signature:



Framework mandate – First page of form:

Payer's name, address	Payee's name, address and Business registration number		
Payer's account number	Payee's account number		
The highest amount that can be debited			
NOK			
The payment is for			
The undersigned account holder/payer hereby gives the payee a framework mandate to – through the payee's bank – charge the above account on the basis of a verbal payment task (one-off mandate) within the specified amount for transfer to the payee's account. The payee will make a sound recording of the verbal payment task.			

The undersigned payer also gives the payee mandate to obtain information from my bank on whether I have the right of disposal for the specified account and to obtain confirmation that there are sufficient funds in the account.

Conditions of the framework mandate - see next page:

Framework mandate – Reverse of form:

Conditions for Payment by one-off mandate – securities trading

Payment by one-off mandate is a banking service on which banks in Norway cooperate. In the relationship between the payer and the payer's bank, the following standard conditions apply:

- 1. The service Payment by one-off mandate securities trading is supplemented by the account agreement the payer and the payer's bank, see special account agreement part C, General terms and conditions for deposits and payment transactions.
- 2. Costs of using Payment by one-off mandate securities trading are specified in the bank's current price list, account information and/or information provided in another way. The bank will debit the account specified for accrued costs.
- 3. On the basis of the framework mandate, the payer can give the payee a verbal payment task (one-off mandate) to charge the above-mentioned account. The payee will make a sound recording of the verbal payment task. The sound recording together with the framework mandate are documentation of the payment task. The payee submits the payment task to their bank, which in turn can charge the payer's bank.
- 4. If a payment task is cancelled, the payer must first take up the matter with the payee. According to the Norwegian Financial Contracts Act (finansavtaleloven), the payer's bank must assist if the payer cancels a payment mandate that has not been implemented. Such cancellation can be considered as a breach of the agreement between the payer and payee.
- 5. The payer cannot enter a larger amount on the one-off mandate than is available in their account at the time of payment. The payer's bank will normally check that funds are available prior to payment. The payer shall immediately cover payments over the available amount.
- 6. The payer's account will be debited on the specified payment date. If the payment date is not specified in the one-off mandate, the account will be debited as soon as possible after the payee has submitted the mandate to their bank. However, the payment will not be made after the validity period of the one-off mandate specified earlier. The payment is normally credited to the payee's account one to three working days after the specified payment date/submission date.
- 7. If the payer's account is unlawfully debited on the basis of a one-off mandate, the payer's right to a refund of the payment amount is regulated by the account agreement and the Norwegian Financial Contracts Act.
- 8. The payer can cancel the framework mandate at any time. Verbal payment tasks that are specified before this date will be implemented unless they are cancelled according to the rules in point 4 above.

Place, date Account holder's/payer's signature



4.2 Corrections/cancellations

If the payer asks the payee to change or cancel a specific one-off mandate, the payee must comply, for example by not submitting the payment task to the bank/Nets. If the file with the payment claim has already been sent to the bank/Nets but has not been settled, Nets can delete single transactions. Correction forms have been created, which can be used to delete or change single transactions.

It is also possible to change/delete the whole task in the file if it has not been settled. A whole task consists of several transactions with the same due date.

To change/delete a submitted task that has not been settled, the payee must contact:

The following changes can be made to an individual transaction:

- Reduction of an amount
- Deletion of a transaction
- Change of own reference
- Change of external reference
- Change of due date (only in the future)

Send the completed correction form to:

Customer Service by e-mail to: correction-no@nets.eu



Changes cannot be made that deviate from the one-off mandate originally given by the payer. The correction form must be submitted to Nets by 2.30 pm on the day prior to the due date at the latest.

You can find the correction agreement at our website www.nets.eu

5 When the transaction is settled

Transactions are settled in Nets on the specified due date. Normally the payer will be charged on the specified due date and the payee will be credited on the same day.

If the specified due date is not a working day, the transactions will be settled on the next working day. Transactions where the specified due date is already in the past, are settled upon receipt in Nets. The transactions will not be backdated.

Nets guarantees transmissions/assignments received by Nets before 2 pm the day before the payment date.

Entirely correct* data received before 9.45 pm can be settled in the afternoon settlement. Data received before 10.45 am can be settled in the afternoon clearing.

Entirely correct* data received before 12.00 noon can also be settled in the afternoon clearing.

Entirely correct* data received before 13.45 pm can be settled in the afternoon clearing.

Entirely correct* data received before 16.45 pm can be settled in the next morning's clearing.

*Assignments must be approved upon registration and not stopped due to defects or other issues requiring manual processing.

5.1 Checking available funds

Prior to settling transactions, the payer's bank has the right to check whether there are sufficient funds in the payer's bank account, or whether there are other reasons why the payment cannot be made. The payer's bank and Nets do not take responsibility for prioritising payments.

5.2 Accounting data to the payee from Nets

Customer accounting data applies to the following services: OCR giro, direct remittance, Autogiro and payment by one-off mandate – securities transactions.

If there is an agreement in place for using all the services, accounting data will be sent collectively in a single file relating to the agreed period allocation.

Accounting data could contain the status after settlement for both approved and rejected transactions, but is dependent on the operational pattern of the individual service.

For example, Autogiro mandate is only granted once a day, but it is possible to choose the settlement run in which data should be provided.

OCR payments can be supplied for settlement in the morning, and/or at lunchtime, and/or in the afternoon and/or for final settlement. The bank customer chooses the delivery time on their agreement/account.

The times for accessing/transferring files will be by:

8 am for morning clearing 12.30 pm for lunchtime settlement

3 pm for afternoon clearing

5.30 pm for final clearing

You can order data backups from our Customer Service.

Nets is able to offer the following period allocation:

- Daily.
- Weekly, 1–3 times per week. Any weekdays.



• Monthly, 1–3 times per month. Any days.

A maximum of three combinations of period allocations per agreement is possible (e.g. three times per month or three times per week). Payees who use several different payment services can receive data from Nets in the same dispatch.

Accounting data combined with other payment services

If there is an agreement in place for using all the services, accounting data will be sent collectively in a single file relating to the agreed period allocation.

See the User Manual of the service in question.

Example of payment by one-off mandate - securities trading:

A securities trading transaction which is sent in by the 10.45 am deadline and approved in the available funds check by 1.00 pm will be settled and reported in the afternoon settlement and sent in accounting data by 3.00 pm.

If there are insufficient funds in the payer's account to cover the payment sum, the transaction will be rejected and reported in the afternoon settlement.

Payment by one-off mandate – securities trading

<u>Rejected</u> and settled transactions can be delivered for morning and/or lunchtime and/or afternoon and/or final settlement, depending on when the customer sent the file and when the individual payment is approved by the available funds check.

Operational adjustments

Operationally, this will result in changes for the individual bank customer/bank.

Bank customers who download files manually via Nets will see several instances of files with the same date ready to download. These files will be marked with different letters indicating the particular settlement run.

Bank customers with automatic transfer via FTP must contact Nets to create new filenames before receiving accounting data from multiple settlements. This can result in changes in the bank customer's procedures and must be clarified before amending the agreement.

Nets Test Implementation can be contacted by e-mail at: <u>payment-test-no@nets.eu</u> for coordination.

Change of agreement

When the bank customer wishes to change the time of delivery of accounting data, confirmation can be e-mailed to Nets Registration team at: <u>payment-test-no@nets.eu</u>. The e-mail must include the company's business registration number, customer unit ID and account number.

Technical arrangements between the bank customer/bank and Nets are taken care of by the Nets Test Implementation when the individual agreement is received.

Reconciliation checks

The payee is responsible for ensuring that appropriate internal checks are made so that any improper processing of consignments, tasks or individual transactions can be detected immediately.

Nets recommends that the payee has a ledger system, which is set up by the software provider/data centre, for automatic updating of individual transactions. As a basis for automatic updating of the ledger, Nets provides data which specifies all approved, settled transactions.



6 Start-up procedure

The agreement for Payment by one-off mandate between the bank and the payee must be signed and registered before the service can be used. Prior to starting up the service, a production test must be conducted and approved by Nets. In those cases where the payee uses an approved accounting firm that already uses the service, it is not necessary to test.

6.1 Arrangements by the payee

Before the service can be used, the payee must check if the accounting system is or can be arranged so that Payment by one-off mandate can be used. The payee must contact their software supplier to clarify whether the function is set up, or the payee can alternatively set up the function in their own systems.

In order to send/retrieve consignments for the service, the payee must have a data communications solution. If the payee does not have such a communications solution established, a communications solution must be clarified and tested before the service is used.

If you have technical problems, contact the Control centre on: Tel.: +47 22 89 89 89 between 8:00 am and 3:45 pm. Outside of office hours on: +47 22 89 82 13 or: +47 22 89 82 10.

6.2 Test

Below there is a point by point description of how testing is performed in Nets.

If you have any questions, please contact Customer testing by e-mail: payment-test-no@nets.eu

- Nets Test group clarifies the manner in which the test file is to be sent.
- Files with transaction tests are sent to Nets Customer testing.
- Test files from Nets are delivered in accordance with the Agreement, where this is desired.

Once testing is complete, Nets will contact the customer with notification of the results of the test. If necessary, a further test will be agreed.

When the test is approved, the customer will receive the necessary materials and the service can be used.

6.3 Communications solution

The payee may use a variety of channels to send the consignments to Nets. For example, this may be done through the bank's channel, directly to Nets or via another data centre.

The payee can also retrieve files from Nets via a variety of channels.

Nets Customer testing will assist with testing communications solutions.

Nets offers WEB, FTP and C:D

Information concerning various communication solutions can be obtained by contacting Nets Customer testing via e-mail: <u>payment-test-no@nets.eu</u> or by telephone +47 91504949.



6.4 What the customer should know bef

6.5 ore start-up

Nets sends the necessary material to the customer prior to start-up.

Examples of material

In connection with the use of Payment by one-off mandate, the following material is currently used:

- Correction form
- One-off mandate

The correction form is on <u>www.nets.eu</u>

Examples of receipt lists Payment by one-off mandate produces the following lists:

L200 Receipt list for sent file consignments.

The receipt will be produced in cases where the consignment file is not in Nets format, and in cases of blank consignment files or invalid data senders. The receipt will be available in e-nett immediately.

L226 Receipt for input consignments.

Documents all approved and rejected consignments. This receipt will be available in e-nett immediately after the consignment has been sent to Nets. The data sender can download the receipt and must check whether the consignment has been approved or rejected. Alternatively, the receipt can be sent by e-mail to the data sender or the agreement customer.

The following lists are sent to registered list recipients. The lists can be sent by e-mail or post, as agreed.

L 00202 Receipt rejected tasks/transactions – Securities trading

L00202 is sent out by e-mail every hour during the period 8.00 am until 5.00 pm.

L 01102 Receipt settled and deviating tasks – Securities trading

Documents settled tasks, approved tasks and specification of rejected transactions, transactions for repeat payments and rejected as of Nets's date.

L 01103 Receipt changes to transactions and tasks – Securities trading

Documents corrections to tasks, sub-tasks and transactions carried out on the pending register.

200-RECEIPT LIST REJECTED CONSIGNMENT FILES		
1)Data sender	012345	
2)Import date	20090428	
3)Status after importing	REJECTED	

4)Error messages

Empty consignment file:

- 1. File/data sender
- 2. Nets own import date
- 3. Status REJECTED
- 4. Error message

L226 - RECEIPT LIST IMPORTED CONSIGNMENTS

1)Data sender	012345	
Name	Data centre	
Address		
Town	0007 OSLO	
2) Data sender specified in consignment	00987654	
Name	AS Company	
Address		
Town	N-3211 SANDEFJORD	
3) Transmission number	2804076	
Import date	5) 28.04.2009	
4) Status after import	APPROVED	

Number of transactions Amount		Amount
Specified	3019	6)11482612.77
Imported	3019	11482612.77
Difference 0 0.00		0.00

Direct remittance task:

Number of tasks registered	0
Number of tasks sent for processing	0
Number of tasks rejected	0

AvtaleGiro:

Number of tasks registered	0
Number of tasks sent for processing	0
Number of tasks rejected	0

Autogiro:

Number of tasks registered	0
Number of tasks sent for processing	0
Number of tasks rejected	0

7)Securities trading:	
Number of tasks registered	3
Number of tasks sent for processing	2
Number of tasks rejected	1
Other tasks: Number of tasks rejected	0
8)Error messages	
Distribution agreement for Payment by one-off mandate – securiti	es transaction task

with agreement ID 123456789 is missing: Task 2804005

Nets will check the transmissions when they are imported. If errors/defects are detected in a consignment, this can cause the entire consignment to be completely rejected. One or more orders in a transmission can also be rejected.

In the example above, the order account is sent from a different distributor to the one registered in the agreement.

The number of orders sent for processing is not checked in its entirety and may be rejected when all the content is validated. Rejected tasks are documented in receipt list L00202

Data senders/customers who receive this receipt after the file has been sent must check whether the transmission has been approved or rejected. If the transmission has been rejected, the reason must be documented and the file re-sent. If you have any questions, please contact Customer Services by e-mail: payments-no@nets.eu or by telephone +47 91504949 Alternatively, the Mandate group can be contacted for further clarification by sending an e-mail to:

<u>correction-no@nets.eu</u> or by telephone +47 91504949.

Explanation:

- 1. File/data sender
- 2. Data sender specified in the 10 record (consignment start record)
- 3. Consignment no. specified by data sender
- 4. Date input
- 5. Status indicating whether the transmission has been approved or rejected
- 6. Total numbers of those approved/rejected in the consignment and, where applicable, the difference
- 7. Service and number of orders in the transmission
- 8. Any error messages

L 00202 – Receipt for rejected transactions/tasks – Securities trading

1010 010	NCH NORV		TIERING AVVISIE IRAN	SAKSJONER/OPPDRAG - VER	DIFAFIKAAN	INNLEST DATO: 12.10.2015
KUNDEID/G AVTALEID:		00987654321 123456789	NAVN : NAVN :	Ansvarlig Selskap ANS Avtale nr 123		
DATAAVSEN OPPDRAGSN		00987654 0123456	FORSENDELSES NR: OPPDRAGSTYPE:	9090909 ENGANGSFULLM -VPH		OPPDRAGSKONTO: 5020.00.12345
STATUS ET	TER INNL	ESNING: A V V I S	т			
STATUS	RAD FRA	FORSENDELSESFIL				FEILMELDINGER
AVVIST				000000000000000000000000000000000000000		Alle transaksjoner i oppdraget er avvis
AVVIST			06101740000000000000000	100	000000	Forfallsdato for langt frem i tid
AVVIST		10000001			00000	
AVVIST			06101740000000000000000	200	000000	Forfallsdato for langt frem i tid
AVVIST	NY02023	10000002			00000	

Nets will check the tasks prior to input. If errors/defects are detected in one or more tasks in the consignment, this leads to the task(s) being temporarily or completely rejected. In the case of temporarily rejected tasks, Nets will decide on further processing, and possibly contact the data sender/agreement customer. If one or more tasks is completely rejected, Nets will contact the data sender/agreement customer to possibly obtain new data. Tasks that are found to be entirely correct will not be reported on L00202.

Description

- 1. Date for input of the tasks.
- Customer ID/CVR no.
 Unique customer ID.
- 3. Agreement ID- Unique term for identifying the
- agreement.
- 4. Sender of the data.

5. Task account. The bank account the agreement applies to, i.e. the account that is credited.

6. Task number. Unique identification of the task is provided by the data sender.

7. The task type is indicated for One-off mandate – securities trading.

8. Tasks with the status **APPROVED** are input into Nets, but document rejected transactions or other error messages in the task. Rejected transactions appear with REJECTED and other error messages appear with INFO, which signifies errors as per the system specification

> Tasks with the status **REJECTED** are stopped in the import check. Rejected assignments must be resubmitted

- 9. A new task number is allocated by Nets. This must be unique within 12 mths. + 1 day.
- 10 Rejected individual transactions in the task.
- 11. Transactions that appear with INFO have not been rejected but this is for information.



List 1102 Receipt settled and deviating tasks - Securities trading

NETS BRANCH NORWAY KVI	ITTERING AVREGNEDE OG AVVIKENDE (OPPDRAG - VERDIPAPIRHA	NDEL OPPGJØRSDATO: 12.1	0.2015
KUNDEID/ORGNR : 00987654321 NAV	VN: Ansvarlig Selskap ANS	o	PPDRAGSTYPE: VERDIPAPIRHANDEL	
AVTALEID: 123456789 NAV	VN: Avtale nr 123	o	PPDRAGSKONTO: 5020.00.12345	
OPPDRAGSNUMMER: 0312001 FORFALLS	SDATO: 12.10.2015	ANTALL 3 222	BELØP REF TIL KONTOUTSKRIFT .555,00	
TOTALSUM AVREGNET DELOPPDRAG:			222,00 000000001	
AVVISTE TRANSAKSJONER				
DEBREFNR/KTO.NR KORTNAVN	BELØP EGENREF.	/ FREMMEDREF. F	EILMELDING	
82000123451 Ola Nordm 82000123451 Ola Nordm	222.222,00 111,00		vvist i betalers bank vvist i betalers bank	
ANTALL AVVISTE TRANSAKSJONER: SUM BELØP AVVISTE TRANSAKSJON				
TOTALSUM AVREGNET OPPDRAG:			222,00	
TOTALSUM AVREGNET OPPDRAGSKONTO:			222,00	

Nets sends the transactions for an available funds check on the due date. The transactions that are rejected are specified in this list.

Description

- 1. Date for settlement of the transactions.
- 2. Payer's account, which is specified in the transaction.
- 3. Name of payer in abbreviated form.
- 4. The individual transaction's amount that is rejected by the bank.
- 5. Payee's identification of transaction/payer. The internal reference field is optional.
- 6. Payer's identification of transaction/payee. The external reference field is optional.
- 7. Specification of the reason for rejection (described under recommended processing of receipt list).

- 8. The total of all transactions with the same due date in a task, minus any rejected transactions. This amount will be credited to the account and appear with a reference to the account statement.
- 9. The total of all sub-tasks from the same task that are settled on the BBS date. This field will only be different from field 10 if the due date is in the past.
- 10. Number of settled transactions.

List L01103 Receipt changes in transactions and tasks – Securities trading

NETS BRANCH NOR	WAY KVITTERING	BENDRINGER PÅ TRANSAKSJON	IER OG OPPDRA	G - VERDIPAPIRHANDEL	ENDRINGSDATO: 12.10.2015
KUNDEID/ORGNR: AVTALEID:	00987654321 123456789	NAVN: Ansvarlig Selskap # NAVN: Avtale nr 123	ANS		OPPDRAGSKONTO: 5020.00.12345
Oppdrag					
Oppdragsnummer		Forfallsdato	Totalbeløp	Antall transaksjoner	Melding
0000124		20.10.2015	25,00	2	Forfallsdato endret fra 12.10.15
Transaksjoner					
Oppdragsnummer	Transaksjonsnummer	Forfallsdato	Beløp	Kontonr/Refnr	Melding
0000123	0000001	12.10.2015	4,00	82000123451	Beløp endret fra 11,00
0000123	0000001	13.10.2015	11,00	82000123451	Forfallsdato endret fra 12.10.15

The payee can make corrections/deletions in unsettled transactions that are on the waiting register in Nets. A task that has not been settled may be changed or deleted. Corrections performed are specified on the list.

Description:

1. Nets date for performing 4. The date the payer will be charged. corrections. 5. The payer's account number. 2. Change to individual transactions. 6. Sequential numbering of Original (old) and changed (new) transactions in the task. data is specified here. 7. The individual transaction's 3. Unique numbering of tasks amount. for each Agreement ID.

In list L01103, changes to individual transactions relating to the due date and amount are also stated.



Recommended processing of receipt lists for customers:

It is recommended checking the following points when receiving receipt lists.

L200 – Receipt imported consignment file shows reason why the consignment file is rejected.

Invalid file/data sender

The consignment file is not in Nets format

Empty transmission file

L226 – Receipt list for imported consignment shows the status OK or rejected.

The recipient of the receipt must check the status after input and whether the consignment and the approved amount agree with the submitted data. All the orders in the transmission have been sent for processing. If you have any questions about the consignment, please contact Nets Mandate group by e-mail: correction-no@nets.eu or by telephone +47 91504949

L00202 – Receipt rejected tasks/transactions

This receipt list will be produced ONLY in the event of a discrepancy. The receipt documents rejected orders and transactions. The receipt will also report any transactions carried out again or other information on errors that did not lead to rejection. L00202 is sent out by e-mail every hour during the period 8.00 am until 5.00 pm.

The status after input must be checked by the customer, who must try to send the transactions again.

L01102 - Receipt settled and deviating tasks - Securities trading

Documents all settled and approved tasks, and specification of rejected transactions as of Nets' date.

L01103 – Receipt changes in transactions and tasks – Securities trading

This is a list of information showing the number of corrected tasks, sub-tasks and transactions. Check whether the list matches the copy of submitted corrections.

nets

7 Operational procedure

7.1 Submission deadlines

The transactions are settled in the Nets morning settlement the same working day as the specified payment date.

If the specified payment date is not a working day, Nets will use the next working day as the payment date. Data must have been received in Nets by 2.00 pm on the day preceding the payment date.

Entirely correct* data received before 9.45 pm can be settled in the afternoon settlement. Data received before 10.45 am can be settled in the afternoon clearing.

Entirely correct* data received before 12.00 noon can also be settled in the afternoon clearing.

Entirely correct* data received before 13.45 pm can be settled in the afternoon clearing.

Entirely correct* data received before 16.45 pm can be settled in the next morning's clearing.

*Assignments must be approved upon registration and not stopped due to defects or other issues requiring manual processing.

Transactions where the specified payment date is in the past will be settled on receipt in Nets. The values of transactions will not be backdated.

Checks on available funds will be performed on the account being debited prior to each settlement.

7.2 Check on receipt for file consignments

The system verifies that the file/data sender (distributor ID) is registered in Nets and is authorised to send data for the specified agreement customers/order accounts.

If the agreement customer/task account changes the file sender/data sender, Nets Test Implementation must be notified of this in writing by e-mail to: payment-test-no@nets.eu

All file transmissions to Nets are checked before being imported. Errors in the file transmission will be stopped before being imported.

There are various possible reasons for this:

- Invalid file/data sender
- The consignment file is not in Nets format
- Empty transmission file

Error messages will be documented on the receipt list L200 posted in e-nett.

If you have any queries, please contact Customer Service t on +47 91504949 or by e-mail: <u>payments-no@nets.eu</u>

7.3 Checking consignments received in Nets

Consignments that are received in Nets will be checked both at consignment and task level, prior to processing.

Consignments received in Nets will be checked at task level before processing.

The system performs duplicate and rejection checks on orders in a transmission if it has been previously processed. This also applies when orders in a transmission have been rejected once and then submitted



again. In this case, the system will check that the order in the transmission was rejected, so that it will be approved during the next check. The check is performed on the entire transmission for all orders dating back 12 months + 1 day.

After the consignment has been checked, receipt L226 is produced. L226 is placed on eNett or sent by email. The recipient of the receipt list must check whether the transmission has been approved or rejected, and whether all the orders have been sent for processing. Customers that use the bank's corporate online banking will not be able to retrieve the receipt via the banking system and will receive the receipt via e-mail. The customer must specify the correct data sender in the start record in order to receive the receipt by e-mail.

The following are checked at consignment level:

The file/data sender can send files on behalf of the customer (task order) The transmission has not already been imported Nets is the recipient The start/end record for the transmission is correct The start/end record for the order is correct The correct amount is specified in the transmission The agreement has been registered properly The transmission contains the correct number of transactions

The consignment contains valid tasks

The following are checked at task level:

There is a valid agreement for the service.

The order has been imported and processed earlier. The order number and total amount are checked.

The start/end record for the order is available and correct.

The transactions in the order are valid.



8 Change log

Description of change	Date	Sign	
Assigned new version no. 2.0	12/05/09	mhe	
Updated definitions			
Inserted that agreements can be accepted by e-mail			
Switching bank will often result in the customer changing			
the file/data sender; this must be stated on the			
agreement form under distributor ID.			
-			
Description receipt list text changed and new example			
L200/226 added			
example of delivery note has been taken out			
added description of new check on receipt			
Checking received consignments			
New version no. assigned	16/09/09		
Deleted sentence: any rejected transactions are documented	16/09/09		
on the receipt list of settled transactions			
Deleted sentence: transactions rejected in the available	16/09/09		
funds check will be documented in L02502			
Taken out the last paragraph regarding updating the ledger	16/09/09		
on the basis of submitted data			
Changed text on list L00202. From 16.10.2009, the receipt	22/10/09		
is only sent for rejected tasks/transactions			
New example added			
Removed description and example of list L02501, status of			
waiting register and L02502 receipt for settled tasks. The			
lists were reorganised on 12/6/2009			
Reworded text on checking received consignments	22/10/09		
New version no. assigned	19/05/10		
Changed deadline for submission of files and correction form	19/05/10		
Rejected transactions on file	04/07/12	INP	
Changed e-mail address for mandate	04/07/12	inp	
Changed deadline for submission of correction form	04/07/12	inp	
New correction form	04/07/12	inp	
Added Framework mandate	04/07/12	inp	
Accounting data – information	04/07/12	inp	
Changed issuing of L00202	04/07/12	inp	
Changed deadline for submission of files	04/07/12	inp	
Version number changed	04/07/12	inp	
New version number	Nov 12	inp	
Deadline settlement fourth settlement	Nov 12	inp	
New time accounting data for fourth settlement	Nov 12	inp	
Submission deadline for fourth settlement	Nov 12	inp	
New version number allocated	13 May	inp	
Change in the text concerning delivery mandates in	13 May	inp	
accounting data and delivery of OCR payments			
Removed section 1.0 from the change log	13 May	inp	
E-mail addresses changed	13 July	wme	
		wme	
		wme	
		wille	
Undated new version		wme	
		wme	
E-r Up	moved agreement can be sent by post nail address for Registration team changed dated new version leted correction agreement and new logo	mail address for Registration team changed April 2015 dated new version 15 Nov	