

# **PAYMENT TERMINAL USER GUIDE**

## **IWL220 GPRS/BLUETOOTH**



**Payment terminals department: +370 52556086  
(on business days 9:00-20:00, other days 10:00-17:00)**

**Customer support: +370 52556085  
(24/7 support available in languages: English, Russian, Estonian)**

**Email: [pos\\_lt@estcard.ee](mailto:pos_lt@estcard.ee)**

Nets Estonia AS  
Tartu mnt 63, 10115 Tallinn

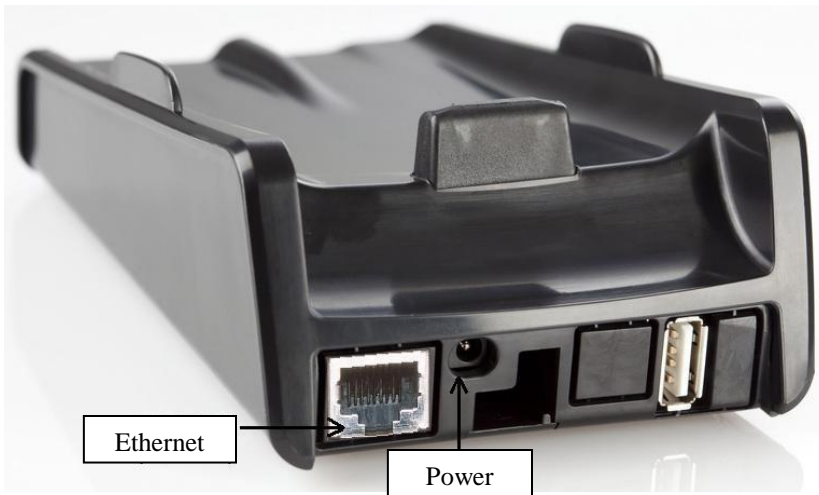
# CONTENTS

<b>1. PREPARATION OF A NEW PAYMENT TERMINAL FOR OPERATION .....</b>	<b>3</b>
<b>2. SALES TRANSACTION WITH A CHIP CARD .....</b>	<b>4</b>
2.1 SALES TRANSACTION.....	4
2.2 VERBAL AUTHORIZATION .....	5
2.3 REVERSAL .....	6
<b>3. SALES TRANSACTION WITH A CONTACTLESS CARD .....</b>	<b>8</b>
3.1 SALES TRANSACTION.....	8
3.2 VERBAL AUTHORIZATION .....	10
3.3 REVERSAL .....	10
<b>4. SALES TRANSACTION WITH A MAGSTRIPE CARD .....</b>	<b>12</b>
4.1 SALES TRANSACTION.....	12
4.2 VERBAL AUTHORIZATION .....	13
4.3 REVERSAL WITH A MAGSTRIPE CARD .....	14
<b>5. REPEATED PRINTOUT .....</b>	<b>15</b>
<b>6. REPORTS.....</b>	<b>16</b>
<b>7. CLOSING THE DAY .....</b>	<b>16</b>
7.1 AUTOMATIC SENDING OF TRANSACTIONS.....	16
7.2 SENDING TRANSACTIONS MANUALLY.....	17
<b>8. REPLACEMENT OF THE PAPER ROLL .....</b>	<b>17</b>

## 1. PREPARATION OF A NEW PAYMENT TERMINAL FOR OPERATION

- Take the terminal and the charging station out of the packaging
- **Your new payment terminal is already prepared for operation. There is no need to change any data in the terminal or upload any new software.**
- **In case of a BLUETOOTH terminal**, connect the computer network cable to ETHERNET slot on the charging station
- Connect the power source connector to the charging station. Connect the power source jack to the electricity network.

### Connection slots on the charging station



### Menu keys




### Restart

To perform restart simultaneously press on the YELLOW and POINT buttons.

## 2. SALES TRANSACTION WITH A CHIP CARD

### 2.1 SALES TRANSACTION

ACTION	TERMINAL
The terminal is in the standby mode.	Sveiki
Enter the sum of the transaction as a final sum. For instance, 319 (3.19 EUR) Then press the <b>green</b> key (ENTER).	<b>Suma (EUR)</b> Įveskite sumą...  3,19
The sum and the contactless payment logo are displayed on the screen. <ul style="list-style-type: none"> <li>Ask the customer to insert the chip card in the reader</li> </ul>	Pateikite kortelę 3,19 EUR 
Where the terminal prompts to select the language, the card owner shall use <b>arrows</b> on the key bar to select the suitable language and then press the <b>green</b> key (ENTER) to confirm.	Pasirinkite kalbą English Estonian Russian Latvian
Where the card has several functions, they will be shown on the screen. The card owner shall use <b>arrows</b> on the key bar to select the suitable function and then press the <b>green</b> key (ENTER) to confirm. <b>Where the card has only one function, no choice is presented on the screen.</b>	Pasirinkite AID VISA CREDIT VISA DEBIT
<b>Where the terminal asks for the PIN code the customer shall enter the PIN code using the keys.</b> <ul style="list-style-type: none"> <li>Where the code was entered incorrectly, the yellow button may be used to delete the numbers and the PIN code then may be entered once again.</li> <li>Where the terminal does not ask for the PIN code, no respective message appears on the screen.</li> </ul>	Įveskite PIN  3,19 EUR -

The terminal shall perform automatic control and the following information will appear on the screen:

Where the PIN code was entered correctly, the terminal connects to the control center and performs automatic control.	PIN teisingas Prisijungimas... Prašome palaukti
The terminal receives response from the control center.	Lauk. astak... Prašome palaukti
Remove the card from the terminal.	Operacija atlikta Išimkite kortelę
At the end of the transaction the terminal asks confirmation for printing of the receipt. When the red button is pressed the buyer's receipt is not printed.	Paimkite kvitą is nusp. klavišą

Seller's receipt

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė

VISA  
 AID: A0000000012345  
 PAN: \*\*\*\*\*0017  
 CID: 40 TC:95D248A23412E422  
 TVR: 0000000000 TSI:0000 CVMR:000000

**OPERACIJA**

Kvitas:123456  
 Laikas:12.09.2013 13:28:04  
 Autoriz. nr.: 123223 T1

**SUMA: 3.19 EUR**

**APMOKĖTA**  
 PIN ĮVESTAS TEISINGAI

.....  
 Asm.tap.kort.( ) Vair.teisės ( ) Pasas ( ) kt. Nr:

Buyer's receipt

Sveiki!

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė

VISA  
 AID: A0000000012345  
 PAN: \*\*\*\*\*0017  
 CID: 40 TC:95D248A23412E422  
 TVR: 0000000000 TSI:0000 CVMR:000000

**OPERACIJA**

Kvitas:123456  
 Laikas:12.09.2013 13:28:04  
 Autoriz. nr.: 123223 T1

**SUMA: 3.19 EUR**

**APMOKĖTA**  
 PIN ĮVESTAS TEISINGAI  
 Išsaugokite kvito kopiją saskaitos išrašo patikrinimui  
 Viso gero!

Notes:

THE FIRST RECEIPT IS FOR THE SELLER AND THE SECOND ONE IS FOR THE BUYER

- The transaction can be interrupted by pressing the RED button.
- In case of an error in entering the sum, corrections can be made using the YELLOW button.
- After the terminal controls the PIN code the text «PIN ĮVESTAS TEISINGAI» is printed on the receipt.
- Where the receipt has no place for signature and the document number, the seller shall not ask for a signature and the document number of the card owner.

Where for some reason authorization of the payment terminal fails, the error message is printed out along with the error code and explanation.

**2.2 VERBAL AUTHORIZATION**

Where for any reason authorization of the transaction fails (the terminal is unable to establish connection with the bank or receive the respective answer from the bank) the terminal may ask the seller „Skambinti į banką?“

If the seller selects “Taip” (presses the <b>green</b> button) the terminal prints out the necessary transaction details that should be provided to the customer service by calling Nets Estonia AS at 6 711 444.	<p style="text-align: center;"><b>Referral</b></p> <p style="text-align: center;">Skamb. į banką?</p> <p style="text-align: center;">Ne                      Taip</p>
The customer service employee registers the transaction manually and responds with the authorization code that is to be entered into the terminal.	<p style="text-align: center;"><b>Autor. kodas</b></p> <p style="text-align: center;">1234123412341234</p> <p style="text-align: center;">-</p> <p style="text-align: center;">Galioja:1114 (mmMM)</p>

At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.	Paimkite kvitą is nusp. klavišą
--	------------------------------------

The transaction is complete.


**Notes:**

- The transaction can be interrupted by pressing the RED button.
- In case of an error in entering the sum and the card number, corrections can be made using the YELLOW button.
- In order to enter letters, press and hold the respective key until the required letter appears.

Example: Where it is necessary to type 00001N, simply type 00001 and then hold number 6 until the letter N appears on the screen.

### 2.3 REVERSAL

In order to reverse the transaction, do the following:

ACTION	TERMINAL
The terminal is in the standby mode. Press the <b>leftmost</b> button on the key bar	Sveiki
From the menu select „Anuliavimas“ («Anuliuoti») (to navigate through the menu use ▼ ▲ key bar keys or central keys on the key bar) and then press the <b>green</b> key (ENTER) to confirm.	<b>Operacijos</b> 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas ⏴
Enter the number of the receipt that you wish to reverse and then press the <b>green</b> key (ENTER). Where the receipt number is not entered, the terminal shall reverse the last transaction.	<b>Anuliavimas</b> Kvito Nr. Nr:  -
The terminal shall request confirmation for the reversal. To continue press < Taip > or the <b>green</b> key (ENTER). To cancel press < Ne > or the <b>red</b> key (CANCEL).	<b>Anuliuoti?</b> PAN:*****0001 Suma: 3.19 EUR Oper. Nr. 00001N  Ne                      Taip
The chip card must be inserted in the terminal reader.	Pateikite kortelę -3,19 EUR 
E Remove the card from the terminal.	Kortelė tinka Išimkite kortelę

The terminal shall commence automatic control and the following information will be displayed:

The terminal dials the control center's number and performs the automatic control.	Prisijungimas... Prašome palaukti
The terminal receives an answer from the control center.	Lauk. astak... Prašome palaukti

<p>At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.</p>	<p>Paimkite kvitą is nusp. klavišą</p>
--	--

The transaction is complete.

Seller's receipt

```

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS
Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

```

Buyer's receipt

```

Sveiki!
Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS
Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

Išsaugokite kvito kopiją saskaitos
išrašo patikrinimui


```

Notes:

- Only transactions in the terminal's memory can be reversed.
- Where the transaction has already been reversed or is not in the terminal's memory (e.g. already sent to the bank along with the transactions for the previous day), the terminal shall display the notification: **Nerasta, operacija ... Nusp. klavišą**

### 3. SALES TRANSACTION WITH A CONTACTLESS CARD

#### 3.1 SALES TRANSACTION

ACTION	SCREEN
The terminal is in the standby mode.	Sveiki
Enter the sum of the transaction as a final sum. For instance, 319 (3.19 EUR) Then press the <b>green</b> key (ENTER).	<b>Suma (EUR)</b> Įveskite sumą...  3,19
The sum and the contactless payment logo are displayed on the screen. <ul style="list-style-type: none"> <li>• <b>In case of a contactless card transaction the card shall be touched against the pinpad's screen</b></li> </ul>	Pateikite kortelę 3,19 EUR 

The terminal shall perform automatic control and the following information will appear on the screen:

The terminal connects to the control center and performs automatic control.	Prisijungimas... Prašome palaukti
The terminal receives response from the control center.	Lauk. astak... Prašome palaukti
The terminal receives the transaction confirmation from the control center.	Operacija atlikta
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.	Paimkite kvitą is nusp. klavišą

The transaction is complete.

#### Notes:

Terminal can ask to use the card's chip.  (For instance, where the sum exceeds the contactless transaction's limit).	<u>Informacija</u>  Įstatykite kortelę į kortelių skaitytuvą
Insert the chip card in the reader and perform the payment just as you would in case of an ordinary chip card transaction.	<u>Kortelės operac</u>  11.00 EUR  Pateikite kortelę



Seller's receipt

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė  
 'Mastercard' Contactless  
 MasterCard  
 AID: A0000000012345  
 PAN: \*\*\*\*\*0017  
 CID: 40 TC:95D248A23412E422  
 TVR: 0000000000 TSI:0000 CVMR:000000

**OPERACIJA**

Kvitas:123456  
 Laikas:12.09.2013 13:28:04  
 Autoriz. nr.: 123223 T1

**SUMA: 3.19 EUR**

**APMOKĖTA**

Buyer's receipt

Sveiki!

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė  
 'Mastercard' Contactless  
 MasterCard  
 AID: A0000000012345  
 PAN: \*\*\*\*\*0017  
 CID: 40 TC:95D248A23412E422  
 TVR: 0000000000 TSI:0000 CVMR:000000

**OPERACIJA**

Kvitas:123456  
 Laikas:12.09.2013 13:28:04  
 Autoriz. nr.: 123223 T1

**SUMA: 3.19 EUR**

**APMOKĖTA**

Išsaugokite kvito kopiją saskaitos išrašo patikrinimui  
 Viso gero!

Notes:

THE FIRST RECEIPT IS FOR THE SELLER AND THE SECOND ONE IS FOR THE BUYER

- The transaction can be interrupted by pressing the RED button.
- In case of an error in entering the sum, corrections can be made using the YELLOW button.
- Where the receipt has no place for signature and the document number, the seller shall not ask for a signature and the document number of the card owner.

ACTION	SCREEN
Where the terminal prints a place for signature on the receipt, the seller shall ask for a signature and the document number of the card owner.  After that the terminal asks to <b>control correctness of the signature</b> (its correspondence to the signature on the document).	Reikal. parašas  Paimkite kvitą ir nusp. klavišą
If the signature is correct, press <b>TAIP</b> . It completes the transaction. If the signature is incorrect, press <b>NE</b> . Terminal cancels the transaction and prints out an error notification.	Parašas teisingas?  <b>Ne</b> <span style="float: right;"><b>Taip</b></span>

Where for some reason authorization of the payment terminal fails, the error message is printed out along with the error code and explanation.

```

KLAIDOS PRANEŠ.
Terminalas
PREKINIS PAVADINIMAS
ADRESAS
Reg: 12345673 Biuras: 101
Terminalo ID IWL11111
Mok. Kortelė
'Mastercard' Contactless
MasterCard
AL: MASTERCARD
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
Operacija
Kvitas:123456
Laikas:12.09.2013 13:28:04
Bankas: 110 - Neteisinga suma
Gražinti kort.!
OPERACIJA NEPAVYKO

```

### 3.2 VERBAL AUTHORIZATION

Verbal authorization is performed exactly as described for chip cards, see section 2.2

### 3.3 REVERSAL

In order to reverse the transaction, do the following:

ACTION	SCREEN
The terminal is in the standby mode. Press <b>the leftmost</b> key on the menu key bar.	Sveiki
From the menu select „Anuliavimas“ («Anuliuoti») (to navigate through the menu use ▼ ▲ keys or middle keys on the menu bar) and then press the <b>green</b> key (ENTER) to confirm.	<b>Operacijos</b> 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas
Enter the number of the receipt that you wish to reverse and then press the <b>green</b> key (ENTER). Where the receipt number is not entered, the terminal shall reverse the last transaction.	<b>Anuliavimas</b> Kvito Nr. Nr: -
The terminal shall request confirmation for the reversal. To continue press <TAIP>or the <b>green</b> key (ENTER). To cancel press <NE> or the <b>red</b> key (CANCEL).	<b>Anuliuoti?</b> PAN:*****0001 Suma: 3.19 EUR Oper. Nr. 00001N Ne                      Taip

**In case of contactless transaction, the terminal does not require the card for reversal!**

The terminal shall commence automatic control and the following information will be displayed:

The terminal dials the control center's number and performs the automatic control.	Prisijungimas... Prašome palaukti
The terminal receives an answer from the control center.	Lauk. astak... Prašome palaukti
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.	Paimkite kvitą is nusp. klavišą

The transaction is complete.

**Notes:**

- Only transactions in the terminal's memory can be reversed.
- Where the transaction has already been reversed or is not in the terminal's memory (e.g. already sent to the bank along with the transactions for the previous day), the terminal shall display the notification: **Nerasta, operacija ... Nusp. klavišą**

Seller's receipt

```

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111

Mok. Kortelė
'Mastercard' Contactless
MasterCard
AL: MASTERCARD
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS

Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

```

Buyer's receipt

```

Sveiki!
Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111

Mok. Kortelė
'Mastercard' Contactless
MasterCard
AL: MASTERCARD
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS

Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1


SUMA: -3.19 EUR

Išsaugokite kvito kopiją saskaitos
išrašo patikrinimui
Viso gero!

```

#### 4. SALES TRANSACTION WITH A MAGSTRIPE CARD

##### 4.1 SALES TRANSACTION

ACTION	SCREEN
<p>The terminal is in the standby mode.            Enter the sum of the transaction as a final sum, for instance 319 (3.19 EUR) and then press the <b>green</b> key (ENTER) to confirm.            In order to correct the sum, press the yellow key.            To cancel the transaction, press the red key.</p>	<p>Sveiki</p>
<p>Swipe the customer's card through the reader.</p>	<p>Pateikite kortelę            3,19 EUR</p> 
	<p>Prašome palaukti</p>
<p>Enter the last four digits of the card's number.            Press the <b>green</b> key (ENTER) to confirm. The terminal controls, whether the entered numbers correspond to the information on the magstripe.</p>	<p>Keturi paskut. skaitm            -</p>

The terminal shall perform automatic control and the following information will appear on the screen:

<p>The terminal dials the control center's number</p>	<p>Prisijungimas...            Prašome palaukti</p>
<p>The terminal has established connection with the control center and performs the automatic control.</p>	<p>Lauk. astak...            Prašome palaukti</p>
<p>The terminal receives an answer from the control center. The answer's code is shown on the screen.</p>	<p>Operacija atlikta</p>
<p>At the end of the transaction the terminal asks for confirmation for printing of the second receipt.            When the red button is pressed the buyer's receipt is not printed.</p>	<p>Paimkite kvitą            is nusp. klavišą</p>

The transaction is complete.

Seller's receipt

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė

VISA  
 PAN: \*\*\*\*\*0017

**OPERACIJA**

Kvitas 123456  
 Laikas 12.09.2013 13:28:04  
 Autoriz. nr.: 123223 T1

**SUMA: 3.19 EUR**

**APMOKĖTA**  
 Parašas

.....  
 Asm.tap.kort.( ) Vair.teisės ( )  
 Pasas( ) kt. Nr:

Card name  
Card number

Number of the personal ID document, where the sum exceeds the control limit set for payment cards (filled in manually).

Buyer's receipt

Sveiki!

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė

VISA  
 PAN: \*\*\*\*\*0017

**OPERACIJA**

Kvitas 123456  
 Laikas 12.09.2013 13:28:04  
 Autoriz. nr.: 123223 T1

**SUMA: 3.19 EUR**

**APMOKĖTA**  
 Išsaugokite kvito kopija saskaitos  
 išrašo patikrinimui  
 Viso gero!

Where for some reason authorization of the payment terminal fails, the error message is printed out along with the error code and explanation.

**KLAIDOS PRANEŠ.**

Terminalas

PREKINIS PAVADINIMAS  
 ADRESAS  
 Reg 12345673 Biuras 101  
 Terminalo ID HPC11111  
 Mok. Kortelė

VISA  
 AID: A0000000012345  
 PAN: \*\*\*\*\*0017  
 CID: 40 TC:95D248A23412E422  
 TVR: 0000000000 TSI:0000 CVMR:000000

**OPERACIJA**

Kvitas 123456  
 Laikas 12.09.2013 13:28:04  
 Bankas: 110 - Neteisinga suma  
 Gražinti kort.!


**OPERACIJA NEPAVYKO**

4.2 VERBAL AUTHORIZATION

Verbal authorization is performed exactly as described for chip cards, see section 2.2.

### 4.3 REVERSAL WITH A MAGSTRIPE CARD

In order to reverse the transaction, do the following:

ACTION	SCREEN
The terminal is in the standby mode. Press the <b>leftmost</b> button on the key bar	Sveiki
From the menu select («Anuliuoti») (to navigate through the menu use ▼ ▲ key bar keys or central keys on the key bar) and then press the <b>green</b> key (ENTER) to confirm.	<p><b>Operacijos</b></p> <p>1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas</p> <p style="text-align: right;">↓</p>
Enter the number of the receipt that you wish to reverse and then press the <b>green</b> key (ENTER). Where the receipt number is not entered, the terminal shall reverse the last transaction.	<p><b>Anuliavimas</b></p> <p>Kvito Nr. Nr:</p> <p style="text-align: center;">-</p>
The terminal shall request confirmation for the reversal. To continue press < TAIP > or the <b>green</b> key (ENTER). To cancel press < NE > or the <b>red</b> key (CANCEL).	<p><b>Anuliuoti?</b></p> <p>PAN:*****0001</p> <p>Suma: 3.19 EUR</p> <p>Oper. nr. -</p> <p>Ne                      Taip</p>
Swipe the customer's card through the reader.	<p><b>Pateikite kortelę</b></p> <p>-3.19 EUR</p> 
The terminal shall request confirmation of the card's authenticity. To continue press < TAIP > or the <b>green</b> key (ENTER). To cancel press < NE > or the <b>red</b> key (CANCEL).	<p>Keturi paskut. skaitm</p> <p>Yra 0001 keturi</p> <p>Paskutinis skaitmuo</p> <p>Ne                      Taip</p>
The terminal confirms authenticity of the card.	Kortelė tinka

The terminal shall commence automatic control and the following information will be displayed:

The terminal dials the control center's number and performs the automatic control.	Prisijungimas... Prašome palaukti
The terminal receives an answer from the control center.	Lauk. astak...
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.	Paimkite kvitą is nusp. klavišą

The reversal is complete.

Seller's receipt

```

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000
CVMR:000000

PATAISYMAS

Kvitas 123456
Laikas 12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR
    
```

Buyer's receipt

```

Sveiki!

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS

Kvitas 123456
Laikas 12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

Išsaugokite kvito kopiją saskaitos
išrašo patikrinimui
Viso gero!
    
```

Notes:

- Only transactions in the terminal's memory can be reversed.
- Where the transaction has already been reversed or is not in the terminal's memory (e.g. already sent to the bank along with the transactions for the previous day), the terminal shall display the notification: **Nerasta, operacija ... Nusp. klavišą**

5. REPEATED PRINTOUT

Where necessary the terminal can print a copy of the receipt.

ACTION	SCREEN
The terminal is in the standby mode. Press the <b>leftmost</b> button on the key bar	Sveiki
From the menu select „Kvito kopija“ (to navigate through the menu use ▼ ▲ key bar keys or central keys on the key bar) and then press the <b>green</b> key (ENTER) to confirm.	<b>Operacijos</b> 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas ↴ 5-Kvito kopija
Enter the number of receipt that you wish to reverse and then press the <b>green</b> key (ENTER). Where the receipt number is not entered, the terminal shall print out the last receipt. Where no receipt is found « <b>Nerasta, operacija ... Nusp. klavišą</b> » message is displayed.	Kvito kopija Kvito Nr. Nr: -
Tear off the receipt and press any key.	Paimkite kvitą is nusp. klavišą

Note:

- Repeated printout is only possible with regard to transactions performed on the same day.

## 6. REPORTS

ACTION	SCREEN
The terminal is in the standby mode. Press the <b>leftmost</b> button on the key bar	Sveiki
From the menu select „Info“ (to navigate through the menu use ▼ ▲ key bar keys or central keys on the key bar) and then press the <b>green</b> key (ENTER) to confirm.	<p><b>Operacijas</b></p> 1-Siūsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas ↵ 5-Kvito kopija 6-Info
Select <b>Dienos uždarymas</b> if you wish to receive a copy of the previous sending report  Select <b>Esamos operac</b> if you wish to receive today's report, <u>without sending transactions</u> .  Select <b>Peržiūrėti oper</b> if you wish to receive more information on a specific receipt.	<p><b>Info</b></p> 1-Dienos uždarymas 2-Esamos operac 3-Peržiūrėti oper

## 7. CLOSING THE DAY

### 7.1 AUTOMATIC SENDING OF TRANSACTIONS

Daily transactions can be sent to the bank either automatically or manually. Automatic sending is performed at the time programmed in the terminal. While automatic sending is in process no transaction can be performed!

At the end of the communication session the terminal shall issue the report that demonstrates the number of transactions and the total sum.

OPERAC. FAILAS		
Nr 1		
Siuntimo laikas: 01.01.2011 1:00:00		
PREKINIS PAVADINIMAS		
ADRESAS		
Term.: HPC11111 Reg.: 12345673 Biuras: 101		
Valiuta: EUR (978)		
Set	"VISA"	
Operacijos	1	3.19
Atšaukta	1	.....-3.19
Viso	2	0.00
<hr/>		
Operacijos	1	3.19
Atšaukta	1	-3.19
Viso	2	0.00
Received 1 pcs, 0.00 units		
Operacijų išsiuntimas pavyko		

**NB! IF THIS REPORT IS NOT PRINTED OUT, APPARENTLY THE TRANSACTIONS HAVE NOT REACHED THE BANK!**

Automatic sending is not performed where

- No transactions were made after the last report has been sent
- Sending was not successful, since the terminal was not plugged into the power network or the communication line used by the terminal was not available.

**Where automatic sending fails:**

- SEND TRANSACTIONS MANUALLY

**NB! Where automatic sending fails, contact customer service of Nets Estonia.**



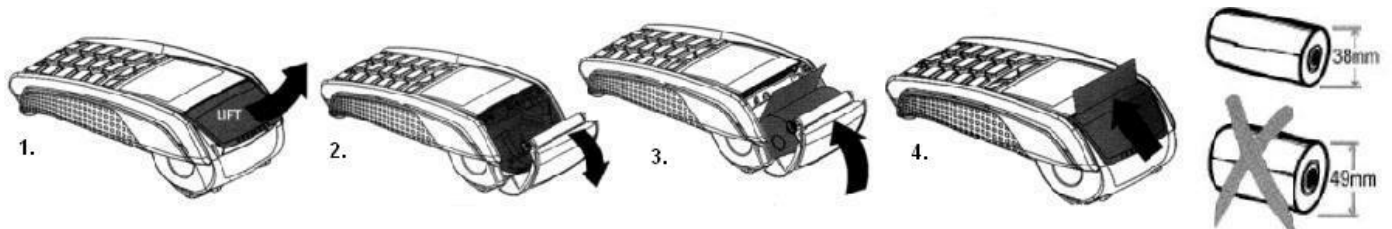
## 7.2 SENDING TRANSACTIONS MANUALLY

ACTION	SCREEN
The terminal is in the standby mode. Press the <b>leftmost</b> button on the key bar	Sveiki
From the menu select «Siųsti» (to navigate through the menu use ▼ ▲ key bar keys or central keys on the key bar) and then press the <b>green</b> key (ENTER) to confirm.	<b>Operacijos</b> 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas
If you wish to send transactions, press <TAIP> or press the <b>green</b> key (ENTER).	<b>Operacijos</b> Siųsti operac.?  Ar esate tikri? Ne                      Taip
The terminal shall dial the control center's number.	Prisijungimas... Prašome palaukti
The terminal sends transactions	<b>Operacijos</b> Siųsti

At the end of the communication session the terminal shall issue the report that demonstrates the number of transactions and the total sum.

## 8. REPLACEMENT OF THE PAPER ROLL

If a red line appears on receipts, the paper roll shall be replaced. Use only special thermal paper for the terminal.



- 1.-2. Open the paper roll cover
3. Place a new roll in place
4. Close the cover, tear off any excess paper