NemID – your access to digital Denmark

Here is your new NemID. NemID is a joint security solution that you can use to log on to your online banking, skat.dk, borger.dk and other websites that are connected to NemID.

NemID consists of a user ID, a password and a code card. You must take good care of all three and prevent others from gaining access to them. You can use NemID from any computer. You just need to have your code card at hand.

Your code card is enclosed with this letter. You have also received an activation password that you will need to use the first time you log on.

How to get started
1. Go to www.nemid.nu - choose to log on to the Self-service section.
2. Enter your NemID number as the user ID – see below.
3. Enter the activation password you received in a separate letter or via SMS as password.
4. You will need to create your own password and you can choose your own user ID.
5. Use the code card you received with this letter.

User ID and password
You can use the following as your user ID:
•   your CPR number
•   your NemID number:
•   a self-chosen user ID that you can create when you activate NemID.
You choose your own personal password for NemID when you activate NemID.

Code card
Enclosed with this letter is a code card. If you have difficulty reading the figures on the code card, you can request a large print code card. If you are blind or visually impaired, we can provide you with a solution where the codes are read aloud via your telephone.

Support
If you encounter any difficulties, please contact NemID support on (+45) 72 24 70 50 or

Yours faithfully
Nets DanID