

Data provider agreement + order of chip card with certificate



DL 01

Nets Danmark A/S
Lautrupbjerg 10
P.O. 500
DK-2750 Ballerup

	DL - creation
	DL - amendment
	DL - cancelation

	Chip card order
	Chip card reader (<i>number</i>)
	No thank you - already have hardware

This form is used by the data provider to maintain the agreement with Nets and for ordering chip card certificates

1	Data provider CVR-nr.	Sub system	
2	Data provider name		
3	Address 1		
4	Address 2		
5	Post code	Town and state	
6	Telephone no.	Extension no.	Chip card holder's E-mail address
7	Data provider contact person		Chip card holder's name
8	PBS number	Reg.nr.	Account no.

Select form of data communication by clicking

9	Data transport via internet (HTTP/S)	I want to send and receive files in ZIP-format (Only applicable to HTTP/S)
	Data transport via internet (SFTP)	
		Which PC operating system is being used for the card reader?

Click here to indicate your accept of General terms and conditions for data communication with Nets

Date	Data provider's stamp and signature	Company's stamp and signature	Chip card holder's signature
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REMARK! A signature from the financial institution is required when chip card certificates are ordered.

Date	Financial institution' stamp and signature
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General terms and conditions for data communication with Nets Danmark A/S

§ 1 Scope of the terms and conditions

These terms and conditions apply to the agreement between the data provider and Nets Danmark A/S (hereinafter called Nets) concerning data communication between the data provider and Nets.

By signing the agreement it is also accepted that the agreement is subject to "General terms and conditions for data communication as well as Nets' Certificate regulations. It is also accepted that Nets is entitled to debit the account indicated for billable services.

§ 2 Definitions

Nets Certificate regulations: Nets' Certificate Policy (CP).

Certificate holder: a legal person who, on the basis of Nets' Certificate Policy, has entered into an agreement concerning the acquisition and application of a certificate issued by Nets.

Data provider: Anyone who has entered into a data provider agreement with Nets. The data provider is, simultaneously, the certificate holder.

Company: Anyone who uses a product offered by Nets or one of Nets' subsidiaries. The company may also be a data provider.

Chip card holder: Person who, on behalf of the certificate holder, receives authorisation to exchange data with Nets – either as sender or recipient. See also the term "Certificate holder" in Nets' CP.

Data delivery: One or more records collected in a unit.

Receipt: Notification from Nets to the data provider with which the recipient confirms that a delivery from the sender has been received.

§ 3 Inbound data

On receipt of the data delivery, Nets will confirm that this meets the structural requirements through provision of a positive transmission receipt. If this is not the case, the delivery is rejected and a negative transmission receipt provided.

Once Nets has submitted a positive transmission receipt, the delivery is transferred to validation. Nets then has responsibility for that part of the data delivery that can be validated with a positive result. If the data delivery, or parts thereof, are defective, Nets will notify the data provider of this in the form of a negative validation receipt or notification of rejection of the whole data delivery or the parts thereof that could not be validated positively.

§ 4 Outbound data

Once Nets has transferred the data deliveries to the transmission system, the data provider must collect the delivery him/herself. Delivery is considered to have taken place once the delivery has been placed in the transmission system.

§ 5 The data provider

Where the data provider sends deliveries containing data from several businesses, data from each individual business must be identified and kept separate in the delivery.

§ 6 Guidelines

The data provider must comply with the guidelines applicable to the individual media.

The structure of the deliveries exchanged with Nets are defined in the guidelines for each individual product.

§ 7 Tests

We recommend that a minimum of one test of data to and from Nets be undertaken before the exchange of production data commences.

§ 8 Transfer of rights and obligations

Neither Nets nor the data provider is entitled to transfer his/her rights and obligations in accordance with this agreement to a third party without the prior consent of the other party. However, Nets is entitled to transfer its rights and obligations in accordance with this agreement to each company within the Nets Group without prior consent.

§ 9 Amendment of the terms and conditions

Nets can amend these terms and conditions with 3 months' notice. Amendments will be publicised on Nets' home page www.pbs.dk.

§ 10 Responsibility

Unless otherwise specified, the parties are responsible according to the general rules of Danish law.

Nets is liable to pay damages if, due to error or negligence, Nets fails to meet its agreed obligations on time or makes a defective delivery.

Even in those areas where stricter responsibility applies, Nets is not liable for loss due to:

- breakdown in or insufficient access to IT systems or corruption of data contained in these systems that can be attributed to events stated below, regardless of whether it is Nets or an outside supplier that is responsible for the operation of the systems,
- failure of Nets' electricity supply or telecommunications, legal intervention or administrative acts, acts of God, warfare, insurrection, civil unrest, sabotage, terrorism or malicious damage (including computer viruses and computer hacking),
- strike, lockout, boycott or blockade, regardless of whether the conflict is directed against or initiated by Nets itself or the company's organisation, and regardless of the cause of the conflict. This also applies when the conflict affects only parts of Nets or
- other circumstances outside the control of Nets.

Nets is not responsible for indirect loss and resulting claims. Nets shall accept no responsibility for the data provider or the company's loss of goodwill and contracts, loss of profits and loss of interest.

So far as insufficient access can be attributed to one or more of the aforementioned circumstances, Nets cannot be held responsible for insufficient access to the systems that Nets uses.

Nets' freedom from responsibility does not apply if:

- Nets should have foreseen the circumstances that brought about the loss when the agreement was entered into or should have avoided or suppressed the cause of the loss, or
- legislation holds Nets responsible in any case for the circumstances that brought about the loss.

Nets' liability for damages is, in any case, limited to an amount of DKK 250,000.00 per loss occurrence emanating from the same defect regardless of the fact that several claimants may raise claims with the same origin.

Instructions for completion of Data provider agreement + chipcard order, Form DL 01

Fill out the form directly on your PC – then you automatically will be informed about which information is mandatory. First click on the boxes indicating what you want to order – e.g. DL-creation and chip card order. Next – as a minimum fill out the mandatory information indicated with yellow color. Finally print the form and duly sign it before sending it to Nets.

Questions for completion of the DL01 form:	Answers:
Point 7 , who should be our contact person and which e-mail address should we use ?	As contact person use the person, Nets can contact concerning the daily production and datacommunication. Nets is primarily using the e-mail address to notify you of matters concerning the chip card certificate – e.g. in case of expiration of the certificate that you have not noticed. Therefore it is important that you use an e-mail address that is regularly controlled.
Point 8 , what is the purpose of the fee account?	This account is used by Nets to debit for fault correcting in a delivery or for any purchases you make of extra chip cards and chip card readers.
Point 9 , which form of communication should I choose?	You have two options, Datatransport via HTTP/S or SFTP You can read more about these two options, their characteristics and advantages on www.pbs.dk and select data communication.
Who is the data provider?	The data provider is the body responsible for sending and receiving data. Usually the same as the company itself.
Who should sign the form ?	That depends on what you order on the form. If you fill out the form on your PC the form interactively changes and describes which signatures are needed. The data provider must always sign the form. The signature of the compagny can be the same as the data provider. However if the data provider is transporting data on behalf of another compagny, the compagny itself also must sign. The chip card holder and the financial institution must sign if you are ordering chip card certificates.
Who is entitled to sign in the field "Company's signature"?	Those authorised to sign for the company
What if we need more chip cards and chip card readers?	In that case, download several DL01 forms from www.pbs.dk - select data communication.
What if I have several sub-systems under the same cvr. no.?	If you use more sub-systems simply fill out the information in point 9 in one of the forms. On subsequent forms, you should put 'x' in the field 'No thank you - already have chip card and chip card reader'.
What if I administer several cvr. numbers?	If the same employee is responsible for administering the different cvr. numbers, you do not need to order several chip cards or chip card readers. One set is sufficient. If you have already received the first set, all you have to do on the DL01 form is put 'x' in the field "No thank you – already have chip card and chip card reader".
Can I install more than one chipcard reader in a PC?	No, you cannot.

If you would like to order more chip cards and/or chip card readers, please download an extra DL01 form from: www.pbs.dk (select "Data communication").
